



ACCOMODATION RULES AND REGULATIONS

GENERAL PROVISIONS

The Regulations define the conditions of the reservation of accommodation and use of services in the Hostel.

1. The Hostel's reception is open for you twenty for seven. Late arrivals and departures (at night time) should be announced by the receptionist in advance.
2. Check-in time is at 14:00 pm. Check-out time is at 12:00 pm.
3. Check out is at 12.00, up to that time the room should be released, and the key returned to the reception.
4. The room you booked will be waiting for you until 9 pm in the evening. If you do not arrive until 9 pm and you don't notify us in advance, this will count as if you cancelled the booking and the room may be rented to another guest.
5. Not checking out up to 12.00, shall result in a fee for the next day started, but shall not be construed as an extension of stay. If the bed or room is reserved for the next day by another person, the Hostel staff shall be authorized to enter the room while the Guest is away, pack his belongings and move them to baggage storage, for further collections.
6. Upon arrival, the Guests are required to provide the receptionist with a valid photograph ID and to pay all charges for the reserved accommodation.
7. Guests not possessing a valid ID may not be admitted to the Hostel.
8. The Guest shall pay for stay in whole (except the prepayment) . The payments should be done in cash or by charge.
9. People who are not paying guests are not allowed in the rooms.
10. All payments done at the reception can not be refunded.
11. Upon arrival you have to sign a hotel services agreement.

GENERAL AND PERSONAL SAFETY AND HYGIENE

12. The Hostel is not responsible for valuables or personal belongings left in the rooms and common areas.
13. Respect other guests and treat them the way you would want to be treated by them.
14. For deliberate damage to the property or theft you will be fined with the expense of the damage. For property damage the guest responsible will be fined with the amount of the repair or replacement.
15. Bed sheets are made for temporary use free of charge.
16. Every guest is entitled to a free bedding and a towel. After a 5 day stay, the towel and bedding can be replaced at the reception free of charge. Moist mopping is carried out every two days..
17. The night silence ought to be followed from 23 p.m. till 6 a.m.
18. The consumption of alcohol on the premises is forbidden. The Hostel may refuse to admit a Guest, who is under the influence of alcohol or other drugs. In such case, the Hostel reserves the right to fully or partially keep the fee for the stay at the Hostel.
19. Drugs and weapons are strictly forbidden on the premises of the hostel. If found we are entitled to confiscate them and call the police.
20. No visitors are allowed in the hostel if the receptionist isn't aware of the visitors.
21. No food outside the kitchen is allowed.
22. The Hostel does not allow the presence of animals.
23. Every time the guest leaves a room they ought to check that the door to the room is locked and leave the key at reception. Return your key at the reception when you check out. Show the guest-card to get the key of your room.
24. Should any of keys made available to the Guests by lost, a fine in the amount of 500 rubles should be charged.
25. Commit no nuisance in the room, in the kitchen, in the wash room, don't leave dirty dishes.
26. Hostel may refuse to admit a Guest, should the Guest previously violate the Regulations or otherwise interfere with the functioning of the Hostel.
27. We ask you not to damage, remove or change the layout of the furniture in the rooms. For every deliberate damage or removal we will claim the compensation for the cost of the damage.

FIRE SAFETY

28. Smoking or using of fire is forbidden on the premises.
29. The use of electric heaters, stoves and other devices that produce heat in the rooms is forbidden.
30. The wireless kettle, iron, etc. may be used only in designated places.

PLEASE BE AWARE THAT

31. We take a copy of your ID at check-in.
32. In case of violation of the regulations hostel reserves the right to remove the guest from the hostel for good - without any refunds given.
33. The police will be notified in extreme cases of misbehaviour.